

### Clearing Cache on Microsoft® Internet Explorer 6.0

1. Click **Start** and select **Settings**, then **Control Panel**.
2. Double-click **Internet Options** to open **Internet Properties**.
3. Click **Delete Files**.
4. Click **OK** on the **Delete Files** dialog box.
5. Click **OK**.

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### Clearing Cache on Microsoft® Internet Explorer 7.0

1. Click **Start** and select **Settings**, then **Control Panel**.
2. Double-click **Internet Options**.
3. Click the **General** tab.
4. Click **Delete** under the **Browsing History** section.
5. Click **Delete Files** in the **Delete Browsing History** dialog box.
6. Click **OK**.
7. Click **Close**.
8. Close and relaunch your browser.

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### Clearing Cache on Netscape® Navigator 9.X

1. Click **Tools** and select **Options**.
2. Click the **Privacy**.
3. Click **Clear Now** under the **Private Data** section.
4. Check the box **Cache** and **Clear Private Data Now**.
5. Click **OK**.
6. Close and re-launch your browser.

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### Clearing Cache on Firefox 1.0

1. Click **Tools** and select **Options**.
2. Click the **Privacy** Icon.
3. Click **Clear** next to the **Cache** section.
4. Click **Ok**.
5. Exit and relaunch the browser.

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### Clearing Cache on Firefox 1.5

1. Click **Tools** and select **Options**.
2. Click the **Privacy** icon.
3. Click the **Cache** tab and click **Clear Cache Now**.
4. Click **Ok**.
5. Exit and relaunch the browser.

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### Clearing Cache on Firefox 2.0

1. Click **Tools** and select **Options**.
2. Click the **Advanced** icon and click the **Network** tab.
3. Click **Clear Now** under the **Cache** section.
4. Click **Ok**.
5. Exit and relaunch the browser.

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### AOL 7.0

1. Close your browser.
2. Click **Start**, select **Settings** and **Control Panel**.
3. Double-click **Internet Options**.
4. Click **Delete Files**.
5. Click **OK** on the **Delete Files** dialog box.
6. Click **OK**.

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### AOL 8.0

1. Close your browser.
2. Click **Start**, select **Settings** and **Control Panel**.
3. Double-click **Internet Options**.
4. Click **Delete Files**.
5. Click **OK** on the **Delete Files** dialog box.
6. Click **OK**.

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### AOL 9.0

1. Close your browser.
2. Click **Start**, select **Settings** and **Control Panel**.
3. Double-click **Internet Options**.
4. Click **Delete Files**.
5. Click **OK** on the **Delete Files** dialog box.
6. Click **OK**.

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### Safari 1.x for Macintosh

1. Click the **Safari** menu and select **Empty Cache**.
2. Click **Empty** on the **Are you sure** message box.
3. Exit and relaunch the browser.

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### **Safari 2.0 for Macintosh**

1. Click the **Safari** menu and select **Empty Cache**.
2. Click **Empty** on the **Are you sure** message box.
3. Exit and relaunch the browser.

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### **Firefox 1.5 for Macintosh**

1. Click the **Firefox** menu and select **Preferences**.
2. Click the **Privacy** icon and click the **Cache** tab.
3. Click **Clear Cache Now**.
4. Click the **X** in the top left corner to close the **Privacy** window.
5. Exit and re-launch the browser.

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### **Firefox 2.0 for Macintosh**

1. Click the **Firefox** menu and select **Preferences**.
2. Click the **Advances** icon and click the **Network** tab.
3. Click **Clear Now** under the **Cache** section.
4. Click the **X** in the top left corner to close the **Advanced** window.
5. Exit and re-launch the browser.

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### **BlackBerry Handheld**

Clearing the content caches clears both the rendered pages and server data:

1. Highlight the **Browser** icon and click the trackwheel.
2. Click the trackwheel again to display the **Browser Options** menu.
3. Scroll down to **Options** and click the trackwheel to open the **Browser Options** screen.
4. Scroll down to **General Properties** and click the trackwheel to open the **General Properties** screen.
5. Click the trackwheel to open the **Cache** menu.
6. Scroll down to **Clear Content Caches** and click the trackwheel to clear the cache and return to the **General Properties** screen.
7. Press the **Escape** button to page back to the main menu.

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